Women & Leadership Conference
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Risk Management & Resilience

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Topics:

• Why do we have to work differently today when it comes to risks?

• How has our risk environment changed and why?

• What does this mean to businesses, organizations, and communities?

• Why do we need to become resilient and what does it mean?
What has changed?

• New threats?
What has changed?

- New threats = New view on National Security
  Societal Security

- Whole of Society Approach & All-Hazards

- Interconnectivity

- Interdependencies

- Globalization

- Urbanization
What has changed? (cont.)

• Flow hubs
• Speed and acceleration
• Cascading consequences
• Sectors affecting other sectors
• Convergence of technologies
• Changed behaviors
• Self-Organization
What has changed? (cont.)

• More "known" severe crises/disasters, more often

• More "unknown" crises/disasters, more often
Present and Future

Ok, the present has changed – what about the future?
Future Changes?
Foresight Reports

Crisis Response and Disaster Resilience 2030:
Forging Strategic Action in an Age of Uncertainty

Progress Report Highlighting the 2010-2011 Insights of the Strategic Foresight Initiative

January 2012
Drivers and Trends

- Changing role of the individual
- Climate change
- Critical infrastructure
- Evolving terrorist threat
- Government budgets
- Global interdependencies/Globalization
- Technological innovation and dependency
- Universal access to and use of information
- Demographic shifts
Strategic Needs

- Develop essential capabilities
- Develop dynamic partnerships
- Innovate models and tools
The "R" word......
Resilience

Societal Resilience

Community Resilience

Organizational Resilience

Individual Resilience

Urban Resilience

System Resilience
Resilience

“The capacity of a system, enterprise, or a person to maintain its core purpose and integrity in the face of dramatically changed circumstances”  (Zolly & Healy)

“Resilience is the capacity of a social system (e.g., an organization, city, or society) to proactively adapt to and recover from disturbances that are perceived within the system to fall outside the range of normal and expected disturbances”  (Lindberg & Sundelius)
Organizational Resilience

"The ability to absorb and adapt to a shock and still be able to deliver your organization’s core objectives" (Synthesized from various definitions of Org. Resilience)
Organizational Resilience

Organizational Resilience is a combination of culture and attitudes, process and framework

(it is not a plan or a "check-in-the-box exercise")
Management Practices for Developing Resilience

- Start at the top of the organization
- Holistic & Horizontal, Systemic
- Create networks with other stakeholders
- Align strategic planning with resilience development
- Adhere to the level principles during crises/disasters (strategic/operational/functional)
- Support and allow coordination & cooperation
- Coordinated decision-making
- Social Media
Leadership Skills (traits) for Developing Resilience

- Connector & Facilitator
- Background player/"mover and shaker"
- Weaving networks of different views, knowledge, agendas – into a coherent whole
- Letting go of "ego"
- Comfortable taking decisions with very little information and engage in coordinated & joint decision-making
- Social Media awareness and understanding
Thank you!

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